



For office use only

Last Name _____ Care Plan # _____ License Plate # _____

Service Plan Order & Agreement

CUSTOMER AGREEMENT

CUSTOMER INFORMATION

Name _____ Date _____

Phone _____ Email _____

Emergency Contact _____ Phone _____

Billing Address _____

Physical Address _____

UNIT INFORMATION

Type: ☐ RV Trailer ☐ Travel Trailer ☐ Fifth Wheel ☐ Straight Trailer ☐ Motorhome ☐ Boat ☐ Other

Year _____ Make _____ Model _____ Length _____ ft Color _____

VIN / Serial # _____ License Plate _____

Insurance Company _____

☐ Certificate of insurance provided — Don Johnson Sales Inc. named as additional insured

Axle: ☐ Single ☐ Tandem **Wash size:** ☐ Sm (1–20') \$95 ☐ Md (20–30') \$190 ☐ Lg (30'+) \$285

Start of Service Contract _____ Ending Date _____

KEYS & PARKING

☐ Set of keys on file Key # _____ Parking space # _____



PLAN SELECTED

☐ Essential ☐ Complete ☐ Ultimate Annual plan price \$ _____

À LA CARTE ADD-ONS — check what applies, fill Qty & Total

	QTY	TOTAL
☐ Bearing repack SA \$330 / TA \$495		
☐ Roof reseal / resealant quote		
☐ Exterior wash Sm \$95 / Md \$190 / Lg \$285		
☐ Dump tanks \$190		
☐ Interior detail quote		
☐ Pre & Post Trip Package \$495		
☐ Cover removal if covers removed for service		
☐ Other: _____		

Order Total

Plan

Add-ons

Discounts

Subtotal

Sales Tax

TOTAL DUE

DISCOUNTS

	QTY	TOTAL
☐ Multi-unit — 10% off additional unit		-
☐ Referral credit — \$100		-

Referred by _____

PAYMENT

☐ Cash ☐ Check ☐ Card Deposit \$ _____ Balance \$ _____

NOTES / SPECIAL INSTRUCTIONS

Cover removal: if unit covers must be removed to access the unit for any service, an additional cover removal fee will be added. À la carte and quoted items confirmed at time of service.

CUSTOMER SIGNATURE & DATE

SOLD BY

WORK ORDER #

Parties: Don Johnson Sales Inc. (DJS) will be known as service provider and the customer will be known as Owner of Service Contract (OOSC)

Service Agreement Declaration

This service agreement is made as of the date of agreement on page 1 between DON JOHNSON SALES INC. (hereinafter called DJS) and the CUSTOMER shown on page 1.

Other Services Included in Service Contract

Don Johnson Sales Inc. will pull and return trailers and/or Motorhomes for services provided under service contract upon Service Agreement Customers request.

Don Johnson Sales Inc. will provide service customers with a list of items needing replaced or repaired and an estimate for cost of said repairs. Including Parts and labor.

Extra Services Available Upon Request

If Customer needs other repair service or services for their RV, Motorhome, boat or trailer, they can call the Don Johnson Sales Inc. service department at 509-529-4509 to schedule an appointment. Don Johnson Sales Inc. will pull customer units for work requested and return customer units to original parking location after service work or repairs are completed. Customer agrees to pay for work performed when work is completed.

Termination

DJS may terminate the agreement or modify the terms of this Service Contract Agreement by giving the Customer 30 days' written notice. Customer may terminate the Service Agreement by giving DJS 30 days' written notice, unless otherwise terminated as provided herein or by the mutual acknowledgement of DJS and Customer. NO REFUNDS WILL BE MADE ON SERVICE CONTRACTS VOIDED EARLY FOR ANY REASON.

Initial _____

Payment Terms

Customer shall pay DJS upfront in full at signing of Service Contract Agreement by check, credit card or debit card. Credit cards will have a 3% service card fee added. Debit cards and checks do not have a service fee. Returned checks will have a \$50.00 service fee.

Payment Date

Customers shall contact DJS 30 days prior to Service Contract end date. Service Contract Agreements must be renewed and paid in full or unit must be removed from DJS premises prior or on end date _____. Any unit left on DJS premises will be charged \$75.00 per day until unit is removed from DJS premises.

Initial _____

Parking

Only the unit listed on Service Contract Agreement may be parked on DJS premises and only in the location assigned by DJS. Service Agreement Customers shall keep their unit in a safe and working condition while on DJS premises.

Any units left on DJS property with an expired Service Contract Agreement and without a Service Agreement Contract renewal after 90 days will be considered abandoned.

DJS will take proper action to notify Service Agreement Customer that DJS intends to sell the unit in order to collect all outstanding fees. DJS will charge a 20% commission sales fee and any cleaning, repairs that are incurred against the Service Agreement Customers unit. Any leftover monies from the sale will be sent to the Owner of the unit.

Initial _____

Liability

DJS shall not be liable for any personal injury sustained by any Customer, his family, guests, visitors, or agents while upon any of DJS premises.

Conduct

Disorderly or improper conduct by the Service Agreement Customer, or their family, guests, or visitors which, as determined by and in the sole discretion of DJS, that may result in injury to any person, cause damage to the property of DJS, its customers, employees, or other customers, or through the actions of the aforementioned parties, harm the reputation of DJS, shall be cause for immediate cancellation of this Service Agreement.

Responsibilities

It is mutually agreed that DJS shall not be held liable in any manner for the safekeeping or the condition of the unit parked at DJS. DJS shall in no way be responsible to Service Agreement Customer for loss by fire, theft, rodents, storm, act of God or any other damage or loss for any cause whatsoever to Service Customers unit and/or personal items attached to or stored in Service Customers unit. It is expressly agreed to by the Service Agreement Customer that they, in their sole discretion, may and does decide that the presence of his person or property at DJS is evidence of his assuming the risk of all such losses.

Initial _____

Right of Removal

Should the Service Contract Agreement be cancelled for any reason, DJS shall have the right of removing Service Agreement Customers unit from DJS property. Said removal shall be at the expense of the Service Agreement Customer. During any said removal, DJS shall not be liable to the Service Agreement Customer for any damages to said unit or personal property attached thereto or stored in the unit.

Authorization to Move

DJS is hereby requested and authorized, but not obligated, to take such steps as may be deemed advisable in the interest of the Service Agreement Customer in moving their unit from the above specified property if DJS deems it desirable under emergency or other unusual circumstances to take such action either to protect or prevent damage to the unit or other surrounding units or property. It is expressly understood that DJS shall not be responsible for any damage occurring because of this gratuitous action.

Insurance

I understand that I must provide a Certificate of Insurance and name Don Johnson Sales Inc. as an additional insured during the entire term of the Service Agreement Contract located in Walla Walla County, WA. Accordingly, I have arranged for the required insurance through the insurance company above to issue this certificate and forward promptly to the following address: **Don Johnson Sales Inc., 8174 Old Highway 12, Walla Walla, WA 99362.**

Initial _____

Recurring Charge Authorization

This recurring charge is to cover the cost of my Service Agreement Contract. I authorize DJS to charge and keep my credit card on file for a yearly amount described above on each payment date. I acknowledge that I will receive a receipt for each charge made and that no prior notification is needed unless the date or amount of charge is subject to change, in which case, DJS must notify Service Agreement Customer of such changes at least 30 days in advance of when the change(s) will take effect. I understand that the terms of this authorization will remain in effect until Service Agreement Customer requests that they be terminated. I acknowledge that I am responsible for making this request at least 30 days in advance of the next scheduled charge date to ensure Service Agreement Customer is not charged again.

Initial _____

Charge Card Authorization

I hereby authorize Don Johnson Sales Inc. to charge the below credit or debit card for the Annual Service Agreement Contract fees under the terms of the Service Contract Agreement.

Cardholder Name _____ Dated _____

Credit Card # _____ Exp. _____ CVV _____ Zip _____

Authorized Signature _____ Date _____